

GO TELEMARKETING™
Home Health / Home Care Leads Order Form
MEDICAL or NON-MEDICAL



7000 Independence Pkwy, Suite 160-202
Plano, TX 75025
Office: 1-888-313-7313 · Fax: 1-888-400-0799

Please fax the completed form to Order Processing Department at 1-888-400-0799.

Company/Representative Name: _____ Email: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Phone #: _____ Fax#: _____

Please check which type of service you are requesting:

Phone Leads (Minimum order of 30)

Appointments

Medical Home Health Care

Non-Medical Home Care

Desired State for leads: _____ Desired Counties: _____

Date of Appointments/Phone Leads to start: _____ / _____ / _____

of Leads desired: 20 50 (other) _____

Desired days to work: Mon. Tue Wed Thurs Fri Sat

of Appointments desired per day: _____

Appointment Start time: _____ : _____ AM PM (**circle**)

Time in between Appointments: 1 hour 1 ½ hours 2 hours 3 hours

COMMENTS: _____

GT™

GO TELEMARKETING™
Non-Medical Home Care / Medical Home Health
Service Agreement

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Thank you for requesting pre-set appointments and/or referral phone leads. Go Telemarketing™ (GT) starts every new Agent/Representative relationship with an agreement. This Agreement spells out what you can expect from us, and what we expect from you.

These are the Terms of Service for Go Telemarketing™ (GT) and for the services available through *GoTelemarketing.com* or any other GT sites (the "Services," or a "Service"). You must Read and Agree to the GT terms and conditions including any future amendments (collectively, the "Agreement") prior to placing your order.

All orders are subject to the following Terms and Conditions:

GT GUARANTEES: *In case GT receives a report of a "non scheduled lead" GT guarantees to provide the client with the telephone conversation recording; otherwise the "deficient" Lead will be replaced with no questions asked.*

REPLACEMENT POLICY You understand and agree Go Telemarketing™ will not replace the following appointments:

- The lead changes their mind.
- Leads that miss the phone appointment or is not at home at the scheduled time.
- Leads that currently have the health insurance plan the Agent/Representative is selling.
- If a "bad" phone appointment with a detailed description has been forwarded to GT Quality Control for review **after** 24 hours of the agent running the appointment.

All Leads are based on a telephone conversation where the information GT receives are verified for accuracy. GT believes that it has compiled and developed high value information and appointment setting service, however, the Leads are provided on an "as is" basis. Customer agrees and acknowledges that GT shall not be liable for any loss or injury caused in whole or in part by contingencies beyond its control. GT obtain their leads through a private vendor generation service. GT is not required to provide vendor generation information to the Agent. Each month our leads are scrubbed against the FTC and State Attorney General Do Not Call lists. At the time of purchase, all consumer leads with phone numbers are privacy-compliant. Over time, people may add themselves to the Do Not Call list and it is ultimately the responsibility of the client to remove these names before calling. GT will not refund any amounts paid for the phone lead. In the event a Lead is flawed because the person does not live at the address given or the phone lead has not been set, a replacement Lead will be provided to the Buyer, provided, however, that Buyer must provide written notice of the flaw to GT within twenty four (24) hours of the phone appointment and GT must concur that such Lead was flawed. GT uses a third party verification service to investigate any such flawed Leads.

A false claim of a flawed Lead will be deemed an event of default under this Agreement. Replacement Leads will not be given in the event the subject of the Lead: changes their mind at the time of the call; misses the phone lead appointment or are not home at the appointed time; have an existing insurance plan; or if the Buyer fails to give notice within the time period specified above. GT does not guarantee any number or quality of Leads.

DOUBLE CHECK YOUR ORDER sometimes faxed orders are not clear. It is imperative to double check your schedule attached prior to making a payment. Please verify if the following is correct:

- Type of Phone Appointments
- Schedule (days, times, time in between each lead)
- Territory (city or county)
- Special Request
- Contact information (including your email address)

If there are any errors, please send an email immediately to the Order Processing Manager. Once we have verified your desired schedule for the week and you have made a payment you cannot change or stop your confirmed order schedule until it's fulfilled or until your reorder is placed. *GT will accept all types of payments for repeating clients.* GT must receive payment for any purchased Leads prior to the distribution of the same to the Buyer. Payment shall be in a form acceptable to GT; the existing forms of payment

that are acceptable are: check, money order, carrier check or cashier's check. All forms of payments must be received no later than Wednesday to start orders for the following week. Personal check payments may delay processing for 5-7 days.

Arbitration and Mediation Clause: GT and the Buyer shall endeavor to resolve any disputes arising under this Agreement amicably through negotiations. If the parties are unable to reach an agreement or resolve any disputes within a reasonable time, the parties agree to select a mutually agreeable neutral third party to help them mediate such dispute. If mediation is deemed unsuccessful, the parties agree that the dispute shall be submitted to binding arbitration under the rules issued by the American Arbitration Association. The decision of the arbitrator shall be final. Each party shall pay its own attorneys' fees. Any mediation or arbitration conducted hereunder shall take place in Collin County, Texas.

THIS CONTRACT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY LEGAL ACTION.

Go Telemarketing TM offers services that are subject to the terms and conditions set forth herein requiring full compliance on the part of the Agent. If you are in non-agreement to any terms and conditions disclosed in this agreement, discontinue using this site for info or placing an order. By your acceptance of proceeding with placing an order and usage of this service for any purpose including order purchases is regarded as your agreement to the terms and conditions stated above and are legally binding between us.

By signing below, you are acknowledging you have read and you are in agreement to Go Telemarketing TM Terms and Conditions.

Agent Signature: _____ **Date:** _____

Please Print Agents Full Name: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Home #: _____ **Cell #:** _____